

**Dear Midcontinent Communications
Vacation Plan Member:**

Thank you for enrolling in the Midcontinent Communications Vacation Plan. To be eligible, your service(s) must be suspended for a minimum of 60 days and no longer than 6 months.

**What you need to know about your services
while you are away**

- No worries about returning leased equipment! We will suspend cable service charges (no cost to you!). Monthly charges for leased equipment such as Digital Receivers or Digital Video Recorders will continue so that your equipment retains all user defined settings (such as reminders and stored recordings) and is ready to be activated upon your return.
- \$10 a month allows access to Webmail so you can stay in touch with family and friends while you are away. This also guarantees that your email address will be saved for you.
- Want to keep your phone number? For only \$9 a month while you are away, we will make sure your phone number and directory listing remain the same. Callers will hear a recorded statement indicating that your telephone service has been temporarily disconnected.
- Don't want to hassle with mailing your payments? Go to www.midcocomm.com and learn about our EZ-Pay option. You can make your payments online or set up recurring payments that are made automatically, each month!

What you need to do to restore your services

- Just fill out the information on the attached card and tell us when you will be returning and we take it from there! We will reconnect your services for only \$35.00 on the date indicated so when you get home, you can relax and enjoy your Midcontinent services. A return date is required to be eligible for this plan. If your return date should change, please contact us at 1-800-888-1300 so we can reschedule your reconnect.
- Please send us the notification below *at least three weeks prior to your return* so arrangements can be made to restore your services. You can also log on to www.midcocomm.com and fill out your information online.
- We will restore the same services that you enjoyed at the time the Vacation Plan was activated. If you would like to make changes to your services prior to your return, please give us a call at 1-800-888-1300 and we will be happy to assist you.
- Your first bill upon returning may have partial month charges for the vacation plan and for services that were reconnected. Services will be charged at current Midcontinent pricing. The \$35.00 reconnect fee will also be on this bill.

1-800-888-1300
www.midcocomm.com



*To prevent a delay in restoring your services, please return
the card below at least 3 weeks prior to your return.*

*To ensure that your services are restored without delay, please complete the following information. Detach this card and drop in the mail. No postage required!
For a confidential return, simply put this card in an envelope, apply a first class stamp and send to the address on the front of this card.*

**We will reconnect you to the same services you had prior to enrolling in the Vacation Plan.
If you would like to make changes to your services, please contact us at 1-800-888-1300.**

Date you would like services restored _____ Account Number _____

Required for Vacation Plan and must be received 3 weeks prior to date you would like services restored to avoid delays.

Name as it appears on your account _____

Address as it appears on your account

Street _____

City _____ State _____ Zip Code _____

Phone number we can reach you at while you're away? Please begin with area code (_____) _____

Account Holder Signature _____

***Midcontinent services must be suspended for at least 60 days and no longer than 6 months to qualify.
Other restrictions may apply. To prevent a delay in restoring your services, please return this card
at least 3 weeks prior to your return.*

1-800-888-1300
www.midcocomm.com

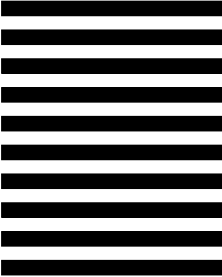




Just a few more items to tidy up
before you're on your way...



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1588 SIOUX FALLS SD

POSTAGE WILL BE PAID BY ADDRESSEE

MIDCONTINENT COMMUNICATIONS
PO BOX 5010
SIOUX FALLS SD 57117-9908

