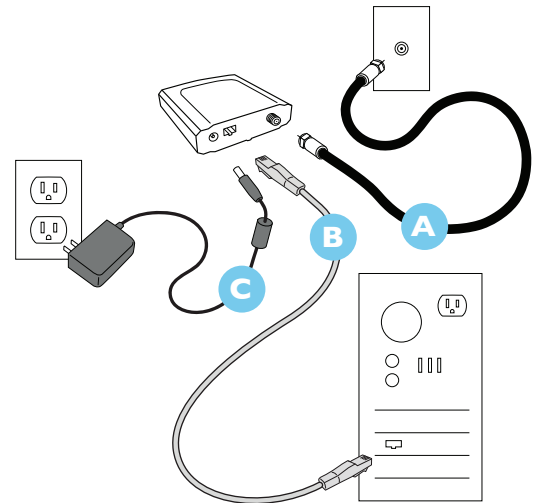


Thank you for picking up your new standard modem for your **MidcoNet Xstream[®] Wideband Internet service!**

For your new modem to work, you will need to disconnect the old modem and connect the new modem. Your new modem has been activated and your old modem will no longer function. Please follow the installation instructions listed below to get your modem up and running.



Above: Wireless modem components

INSTALLATION COMPONENTS

- A** Coaxial Cable
- B** Ethernet Cable
- C** Cable Modem Power Supply

STEP 1: DISCONNECT YOUR OLD MODEM

1. Turn off your computer.
2. Unplug power adapter (C) from modem and electrical wall outlet.
3. Disconnect coaxial cable (A) from back of modem.
4. Disconnect Ethernet cable (B) from back of modem.
5. Disconnect Ethernet cable (B) from back of computer.

STEP 2: INSTALL YOUR NEW WIRELESS MODEM

1. If disconnected, connect one end of the coaxial cable (A) to the cable wall outlet.
2. Connect other end of the coaxial cable (A) to the back of the modem.
3. Connect one end of the new Ethernet cable (B) to the back of the modem.
4. Connect the other end of the new Ethernet cable (B) to the Ethernet port of your computer. (Computers are not all built alike and your computer may look different from the one pictured above.)
5. Plug in the new modem power adapter (C) into the back of the modem.
Important: use only the power adapter that is supplied with the new cable modem.
6. Plug the new cable modem power adapter (C) into the electrical wall outlet.
7. Allow 2-5 minutes for the cable modem to connect to Midcontinent's network.
8. Once the Online, Upstream, Downstream, Ethernet/Link and Power symbols are solidly lit, the modem is successfully installed.
9. Restart your router, if applicable.
10. Restart your computer.
11. Open an Internet browser and visit midcocomm.com to test your Internet connection.

TROUBLESHOOTING

Thank you for picking up your **new standard modem** for your **MidcoNet Xstream® Wideband Internet** service!

TROUBLESHOOTING

If the modem lights do not come on or you are having problems connecting to the Internet:

1. Turn off your computer.
2. Unplug the modem power adapter (C) from the electrical wall outlet. If applicable, unplug other networking equipment, such as a router.
3. Wait 15 seconds, then plug modem power adapter (C) back into electrical wall outlet. If applicable, plug in other networking equipment such as a router, once the modem is fully connected and has all symbols solidly lit.
4. Restart your computer.
5. Open your Internet browser and visit midcocomm.com to test your Internet connection.

If you are still experiencing problems after completing the above troubleshooting steps, please call us at 1.800.888.1300 for assistance.

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