

**For more information
or to place your name
on the no-call list for
free contact:**

National Registry:
Phone: (888) 382-1222*
www.donotcall.gov

Minnesota:
Minnesota Department
of Commerce
85 7th Place East, Suite 500
St. Paul, MN 55101
Phone: (800) 921-4110
www.commerce.state.mn.us

North Dakota:
Call the National Registry
number (888) 382-1222*
or email ndag@state.nd.us.
www.ag.state.nd.us/nocall/nocall.htm

South Dakota:
Call the National Registry
number (888) 382-1222.*
www.sddonotcall.com

* You must call from the
phone you want registered.

**To report or receive
help with a suspicious
call, contact:**

National:
Federal Communications
Commission's Consumer Center
Phone: (888) 225-5322

Minnesota:
Minnesota Attorney
General's Office
NCL Tower, Suite 1400
445 Minnesota Street
St. Paul, MN 55101
Phone: (800) 657-3787
or (651) 296-3353

North Dakota:
North Dakota Office
of Attorney General
State Capitol
600 E. Boulevard Ave.
Dept. 125
Bismarck, ND 58505
Phone: (701) 328-2210

South Dakota:
South Dakota Office of
Attorney General
Division of Consumer
Protection
500 East Capitol Ave.
Pierre, SD 57501-5070
Phone: (800) 300-1986
or (605) 773-4400
Fax: (605) 773-7163
Email: consumerhelp@state.sd.us



Customer Service 1-800-888-1300

MT07-DNC 0703



"Do-Not-Call" List

Registration Information



connecting you to the future

Important Consumer Information for Midcontinent Customers

“do-not-call” registration

Would you like to receive fewer telemarketing calls? You can prevent them by registering your home and cell phone numbers with national and state “do-not-call” listings. Minnesota and South Dakota have registration available and effective now. North Dakota registration is available now with an effective date of August 1st. South Dakota is also partnering with the National “do-not-call” registry so when you sign up with the National registry you will automatically be registered in South Dakota.

Once you are registered, as of October, the Federal Trade Commission and states will start to enforce the do-not-call registry. However, you may still receive calls from a company that you have an existing business relationship, owe the company money, or have requested to be called. Businesses may also call you to set up a face-to-face meeting but must not attempt to sell you anything during the call.

Even under these circumstances, you can request that an individual company stop calling you. During the phone call, simply ask that you be placed on the company’s “do-not-call” list and that company can no longer contact you.

Scam artists have taken advantage of the popularity of state “do-not-call” lists to trick consumers into giving up personal information such as their social security, bank account, credit card or calling card numbers. These callers imply that they are a representative of the state or national “do-not-call” registry, and need your personal information to verify or confirm that you want to be on the list, or that signing up on the list requires payment of a fee.

Following are tips for consumers regarding the “do-not-call” registry:

- ▶ Once you sign up for “do-not-call”, you do not need to confirm your personal information.
- ▶ You should never share your personal information with someone who calls you claiming to represent a “do-not-call” list or registry or an organization to stop fraud.
- ▶ You will never receive an unsolicited call to be put on a no-call list; you must affirmatively contact the state or national registry.
- ▶ Most telemarketers must buy an updated copy of the state’s no-call list every 90 days.
- ▶ When calling, telemarketers must identify themselves, the company they represent (they cannot block caller ID), and the product they are selling.
- ▶ Always keep your bank account, credit card and social security numbers to yourself unless you know exactly whom you’re dealing with. Fraudulent companies very quickly can electronically debit your account.
- ▶ If you gave your bank account number to a fraudulent telemarketer, you can contact your bank to stop payment. If the payment has already been taken out, you can still ask your bank to credit your checking or savings account if you did not clearly authorize the debit.



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